

Acct # 0301363000

1-3-2024

Mamie K. Cannady

218 Farmington Ave, Bristol, CT 06020

To: Commissioner

I Mamie K. Cannady @ 218 Farmington Ave
Bristol, CT. Experience a loss of water
on 12-31-23 Due to a water main break
I was told by customer service on
the emergency number @ 860 583-6504 that
the water was ~~out~~^{out} @ 7:00 PM on 12-31-23
and was told that ~~if~~ They had no time
when we have our water back on. I called
10:07 AM spoke for 42 min I called @ 1:15 PM +
spoke for 6 min and called again @ 6:42 PM + was
informed we may need to find a place to stay.
We are asking for \$86.00 regarding the cost
of the water we had to purchase + inconvenience
of having to stay else where because customer service
couldn't give a time when we would have water back on.

Thank-you

Mamie K. Cannady

R LAMARRE

JAN 03 2024

IF you have any questions, I can be reached
@ 860-329-6680 or (860) 584-6909